The Menopause and Osteoporosis Center No Show Policy

Our goal is to provide each of our patients with excellent care in a timely manner. To help us achieve this goal, we ask that you are familiar with our no show policy.

We understand that unexpected schedule conflicts can arise, however, it is important that you notify us at least 24 hours in advance if you need to cancel your appointment. Our appointments are filled far in advance, and your cancellation call is very important to help us meet the needs of all of our patients.

To cancel and reschedule an appointment:

1. Call our appointment line at 512-901-4072.

2. You may also cancel, view or make appointments online. Please go to The Austin Diagnostic Clinic website at www.ADClinic.com and enroll in MyADC by going to the MyADC link and, at the login screen, click the link labeled “Register Now”.

   • Be advised that refills may not be approved if you miss your appointment, or have had frequent cancellations. Texas State law regulates the frequency of medication monitoring visits. We are unable to extend refills that fall outside these guidelines for your safety.

   • A new patient to our practice, who does not show for 2 consecutive appointments, will not be rescheduled.

   • If an existing patient does not show for two consecutive appointments, a follow-up appointment will not be offered.

   • Frequent cancellations may result in termination from our practice.

Thank you,

Mary Gasal, MD, CCD, NCMP, FAACOG
Michele McDermott, MD, CCD, NCMP

Patient Signature: ______________________  Date: ______________