

Welcome to The Austin Diagnostic Clinic Family Practice Section. We realize you have a choice when selecting a primary care provider, and we thank you for choosing an ADC family physician.

What is the Specialty of Family Practice?

Family Practice is a board certified specialty. It requires three years of special training after a physician receives their medical degree. This training focuses on outpatient medicine and includes special training in internal medicine, pediatrics, dermatology, non-operative gynecology, minor orthopaedics, psychiatry, and many other specialties which allow a family physician to treat the "whole person." Although, training covers hospital medicine, due to the time constraints of office practice, ADC family practitioners generally do not manage patients in the hospital. Instead, specialists, internists, and pediatricians, will manage your care should hospitalization be required.

There is no such thing as a "typical day" for a family practitioner. A family practice doctor's schedule may include an infant's well child check, a teenager with acne and a mole she wants removed, or a woman scheduled for her annual Pap smear and physical exam. If you are uncertain as to whether a condition you have falls within the realm of family practice, please ask us.

Should your condition fall outside of our areas of expertise, or in cases when we feel a consult from a specialist would be helpful, we will be happy to make a referral.

If you have any questions, please do not hesitate to call our office. Your opinions are important to us.

Office Hours and Appointments

Our office is open Monday through Friday from 8:00 a.m. to 5:00 p.m. Patients are seen by appointment. Same day and next day appointments are available.

If you are a new patient, please arrive 20 minutes early to complete the necessary registration information. We also ask that you bring your insurance card with you to each visit and notify us of any changes in your address, phone number, and/or insurance information.

Established patients may request an appointment using e-Access, ADC's secure online appointment system. Go to adclinic.com and select e-Access for more information.

In order to assist your physician, patients are asked to bring all medications (prescription and non-prescription) to each visit.

Cancellations

Please call if you are unable to keep your appointment, or if you are going to be late. If you are late, you may be asked to reschedule. This will allow us to be of service to other patients.



For more information about The Austin Diagnostic Clinic, our physicians, or services, please visit our website at adclinic.com

Prescription Refill

If you have any questions concerning your condition, treatment, or medications, please call your physician's office. If you need a medication refill, call your pharmacy Monday through Friday, 8:30 a.m. to 3:00 p.m. There may be a 24 hour turn around time on your prescription refill. If your prescription refill cannot wait, please call us directly.

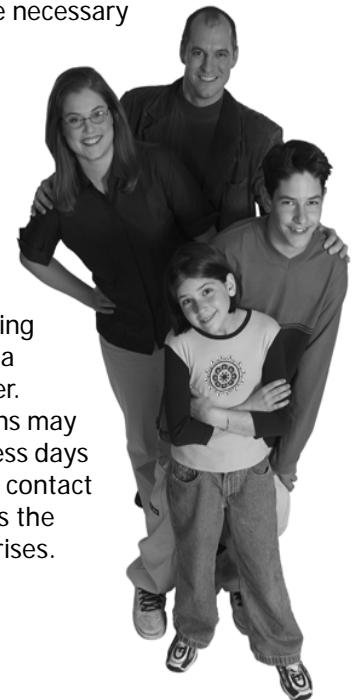
Payment for Services

All co-pays are due before seeing your physician. All other payments for other services are expected at the time of service unless prior arrangements have been made. If you have any questions, please contact our Business Services Department at 512-901-4600.

We would be glad to provide you with a paid receipt which contains all the necessary information for your insurance company.

Referrals

Most managed care plans require a referral from your primary care physician *before* making an appointment with a specialty care provider. Referral authorizations may take up to five business days to process, so please contact our offices as soon as the need for a referral arises.



Let Our Family Care for Your Family

Urgent Care Clinic

Our after hours clinic is staffed by ADC Family Practice and Internal Medicine physicians.

Urgent Care Clinic hours are:

- 5:30 PM - 8:00 PM, Monday - Friday
- 9:00 AM - 5:00 PM, Saturday
- 10:00 AM - 5:00 PM, Sunday

Phone lines are open one hour before the office opens to make appointments. Call **512-901-1111** to make an appointment.

If your problem is a medical emergency, such as severe chest pain, go to the nearest hospital emergency room or call 911.



EasyCare Clinics

When you need to feel better fast, *our EasyCare Clinics* offer walk-in care and same-day appointments. Patients can call and schedule an appointment for later that day, or come by without an appointment.

EasyCare Clinic hours are:

- 8:00 AM - 5:00 PM, Monday - Friday

EasyCare Clinic Locations:

- **Main Clinic**, 12221 MoPac Expwy. N. 2nd Floor, North Entrance 512/901-4031
- **Round Rock**, 1499B Old Settler Blvd. 512/901-4033

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The Austin Diagnostic Main Clinic

12221 MoPac Expressway North
1st Floor, South Entrance
(512) 901-4026

EasyCare Clinic (512) 901-4031

Urgent Care Clinic (512) 901-1111

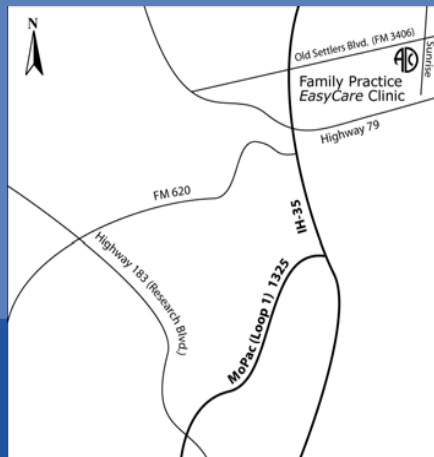
The Austin Diagnostic Clinic Far West

3508 Far West, 2nd Floor
(512) 531-8402



The Austin Diagnostic Clinic Round Rock

1499B Old Settlers Blvd. (FM 3406)
Main line & EasyCare Clinic (512) 901-4033



The Austin Diagnostic Clinic
Combined Talents Working Together
to Provide Quality Healthcare

Family Practice